



# Simple, Secure, Microsoft 365 Backup.

## Backup365

Backup365 provides peace of mind that business data is safeguarded against loss and available for future retrieval if it is ever needed, ensuring there are no interruptions to business operations.



# Backup365 is designed and built for Managed Service Providers.

With quick one-click provisioning, local technical support, ConnectWise and Autotask Billing integrations and a host of other benefits, Backup365 is easy to use and easy to manage.

## Benefits for Managed Service Providers (MSPs)

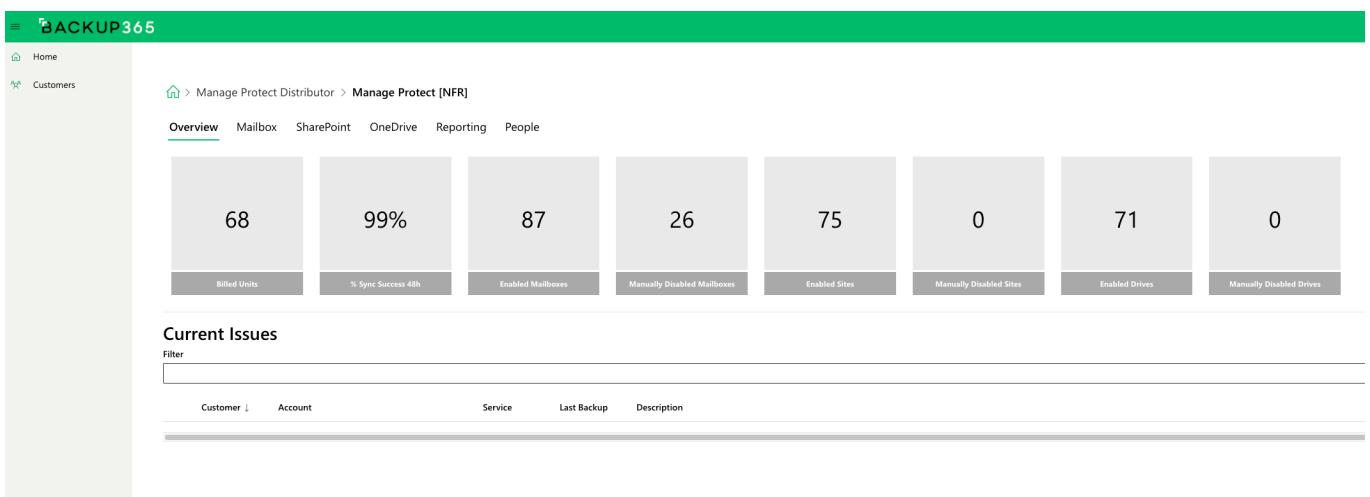
- » Manage all customers from the intuitive Backup365 Portal
- » Easy to use, clean user interface
- » Detailed report generation and distribution from the Backup365 Portal
- » Local instructor-led training
- » Role-based management access to the Backup365 Portal
- » End user capabilities allows customers to search and restore items without the aid of MSPs
- » White label option to add personalised branding
- » MSP self-provision, same day and automated provisioning
- » Service guarantee
- » Australian Data Centre infrastructure for Australian data sovereignty compliance



# Data backup is crucial to any business continuity plan, enabling businesses to function during disruptive events and the ability to recover following a data loss incident.

## Backup365 provides peace of mind.

- » While Microsoft is responsible for keeping Microsoft 365 running, each and every organisation is responsible for their data.
- » Backup365 performs regular snapshot backups of all cloud business data multiple times a day and saves it to local data centres in Australia.
- » Backed up data cannot be deleted, is easily searched, accessed and restored by a Managed Service Provider, IT provider or administrator using the Backup365 portal. The same functions can also be completed by the end user via the Backup365 portal or the Outlook Add-in for both Mac and PC.



Feature-rich management portal.



## Key Features

Backup365 automatically discovers and continuously backs up all Microsoft 365 mailboxes, SharePoint sites and OneDrive accounts.



- 1 **Supports the backup of:**
  - » Exchange Online, SharePoint, OneDrive and Teams.
- 2 **Ensures businesses meet their data loss prevention, data protection and recovery responsibilities**
  - » Or specific industry regulations.
- 3 **Snapshot backups captured**
  - » Multiple times a day, with no roll-ups.
- 4 **Data is stored in AWS**
  - » Independent to Microsoft.
- 5 **Backed up data cannot be deleted**
  - » Data is stored for 10 years.\*
- 6 **Unlimited storage**
- 7 **Data search and restore**
  - » At granular level.
- 8 **Role-based access in the Backup365 Portal**
  - » To manage accounts or conduct searches and restore data.
- 9 **Outlook Add-in**
  - » Enables end users to search and restore messages themselves, liberating MSPs from the task.
- 10 **Option to apply MSP branding**
  - » To white labelled Backup365 Portal, Outlook Add-in and email reports.

\*Extension on 10 years is by request

## Data is safeguarded against loss.

Your Backup365 daily report is ready. Below is a short summary with totals across all accounts, you can find the full report and individual account breakdown attached as a CSV per service.

### SharePoint / OneDrive

<b>Report Period</b>	02 Mar, 2022
<b>Total sites / drives</b>	99
<b>Total Backups</b>	971
<b>Data Size</b>	922.41 KB
<b>Item Count</b>	100
<b>Last Sync</b>	
<b>Success Rate</b>	100%

### Mailbox

<b>Report Period</b>	02 Mar, 2022
<b>Total mailboxes</b>	87
<b>Total Backups</b>	566
<b>Data Size</b>	581.69 MB
<b>Item Count</b>	4143
<b>Last Sync</b>	
<b>Success Rate</b>	100%

Detailed customer reporting.



## Key Benefits

- ✓ Backed up data is stored in Australian data centres, independent of Microsoft. Businesses can be confident data is safe and accessible, even in the case of Microsoft service downtime.
- ✓ The Service Guarantee is assurance that if any data that was agreed to be backed up isn't completed within a 48-hour period due to system issues, the cost of the service is refunded to the customer who experiences the missed backups that month.
- ✓ Backup365 helps organisations save money by removing Microsoft 365 mailboxes when staff members depart, while ensuring the data can be retrieved if or when needed.
- ✓ Confidence and peace of mind that data is safeguarded against loss.

≡ **BACKUP365** ...

Search Mailbox Restore

... > Mailbox > **David Bugeja**

### Mailbox Details

Name	David Bugeja
Email	david@manageprotect.com
Licensing	Licensed
Status	Enabled
Enabled	<input checked="" type="checkbox"/>

Access backups from the Outlook Add-in.

### Backup Stats

- Initial Backup **4 years ago**
- Most Recent Backup **46 minutes ago**
- Item Count **904.81 k**
- Total Size **98.49 GB**

## Service Options

Backup365 can be provisioned to either backup:

- » Microsoft 365 mailboxes only
- » Microsoft 365 mailboxes and files in OneDrive and SharePoint
- » SharePoint and OneDrive only
- » Free Internal Use Licenses (IULs) for MSPs

Not-for-profit pricing available for eligible Non-Government Organisations.



We are dedicated to empowering our valued partners.

## Why work with Manage Protect

- » No pro-rata billing
- » Professional Services Automation (PSA) Integration
- » Flexible month-to-month billing
- » Internal Use License (IUL) for products\*
- » 24/7 local support
- » Provisioning support
- » On-demand training and product certification
- » Dedicated local Account Managers
- » Custom-built Converge Portal integrated provisioning, management and billing platform
- » Extensive Knowledge Base resources and on-demand training
- » National coverage with offices in both Melbourne and Sydney

\*Conditions apply

## About Manage Protect

Manage Protect is an Australian owned and operated technology company specialising in integrated best-of-breed cloud solutions.

We are dedicated to empowering our valued partners who are trusted Managed Service Providers (MSPs) to thousands of Australian and New Zealand businesses.

Every day our partners deliver better productivity, security and business continuity solutions to their clients with our services.

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