

# File Backup Service.

## File Protection

File Protection is a simple-to-use solution designed to protect business files and documents from ever-present threats such as human error, hardware failure or stolen devices. Easily deployed, configured and centrally managed, File Protection automatically backs up critical business files to safeguard against lost or deleted documents.



# File Protection is a cloud-based backup service giving businesses complete peace of mind.

Businesses can be assured that their files and documents are safeguarded against data loss.

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## Benefits for Managed Service Providers (MSPs)

- » Easily deployed, configured and centrally managed by MSPs using the online portal.
- » Free Internal User License for partners to use internally to protect their businesses.
- » MSPs can easily select files to back up, monitor the backup progress, review backed up versions and restore files.



# File Protection automatically backs up critical business files and documents and saves them in a personalised portfolio.



File Protection offers peace of mind for businesses knowing that files and documents, in specified locations, are automatically backed up. File Protection always runs in service mode, which ensures that it's constantly backing up data, even on unattended devices.

Backed-up files have an unlimited retention period, as long as the file isn't removed from the backup.

## Key Features and Benefits

- 1 Security testing and compliance with:**
  - » HIPAA and SOC2, 256 AES encryption in transit and at rest.
- 2 Centrally managed, full configuration**
  - » Offers a consistent and reliable backup of all devices, servers and desktop with support for Windows and Mac.
- 3 Fast and easy file restoration for lost or corrupted data**
  - » Offers risk insurance against data loss and potential cyber threats.
- 4 Root drive backup**
  - » Reduces administration while ensuring important folder locations are backed up.
- 5 Automated scheduled reports**
  - » Offers visibility into backup status and audit trail of activity.
- 6 Multiple versions for automated backups**
  - » Every time a file is backed up a version is created to capture changes between versions.



## Service Options

File Protection is available for desktop or servers either metered or with unlimited storage.

	File Protection - metered	File Protection - unlimited
Desktop	✓	✓
Server	-	✓
File Protection – additional storage 100GB	✓	✓



We are dedicated to empowering our valued partners.

## Why work with Manage Protect

- » No pro-rata billing
- » Professional Services Automation (PSA) Integration
- » Flexible month-to-month billing
- » Internal Use License (IUL) for products\*
- » 24/7 local support
- » Provisioning support
- » On-demand training and product certification
- » Dedicated local Account Managers
- » Custom-built Converge Portal integrated provisioning, management and billing platform
- » Extensive Knowledge Base resources and on-demand training
- » National coverage with offices in both Melbourne and Sydney

\*Conditions apply

## About Manage Protect

Manage Protect is an Australian owned and operated technology company specialising in integrated best-of-breed cloud solutions.

We are dedicated to empowering our valued partners who are trusted Managed Service Providers (MSPs) to thousands of Australian and New Zealand businesses.

Every day our partners deliver better productivity, security and business continuity solutions to their clients with our services.

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