

# MP EXCHANGE 2016



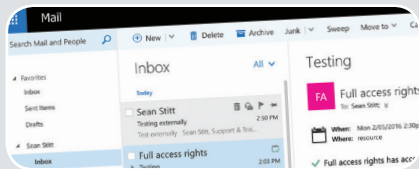
“ Microsoft Exchange without the servers, staff and headaches.  
Business grade email. Always there - from anywhere! ”

## WHY HOSTED EXCHANGE?

MPexchange is a true business grade Microsoft Exchange service that delivers all the benefits of Exchange without the server maintenance headaches and costs of resourcing a fully redundant commercial Exchange environment.

## ON YOUR DESKTOP

Only Exchange unlocks all the features and functionality of Microsoft Outlook®. They were made for each other.



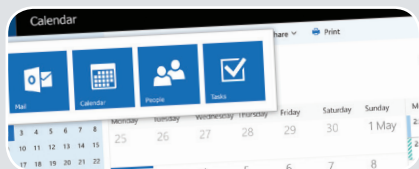
## ON YOUR MOBILE

Push email and sync for BlackBerry®, iPhone and Windows Mobile keeps mail, calendars, and more at your fingertips.



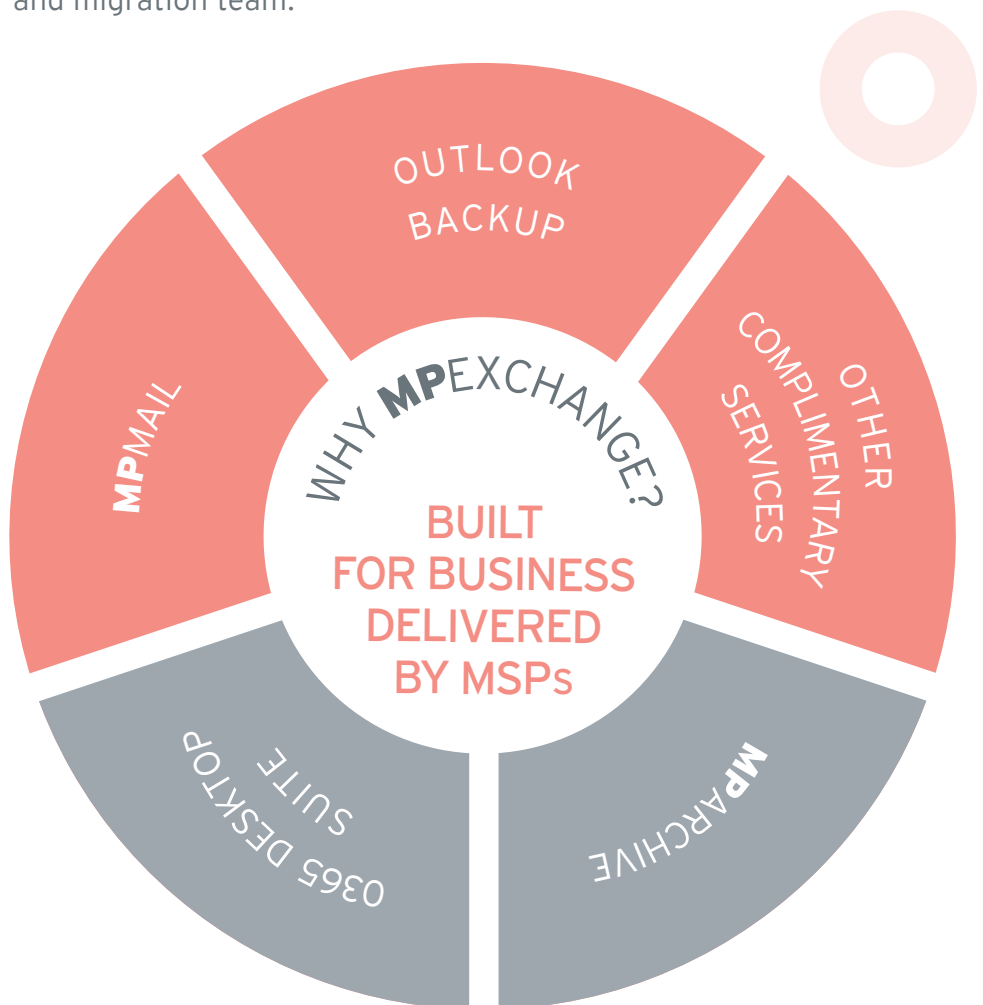
## ON THE WEB

With Outlook Web App log in, manage everything from any web browser with instant updates back to the desktop.



# MP EXCHANGE 2016?

MPexchange is an industry leading email and collaboration suite based on Microsoft Exchange 2016, built to a standard of technology, performance, and availability that businesses demand, deployed in Australia's leading data centres, and supported locally through our Australian trained and certified technical support and migration team.



● INCLUDED  
● OPTIONAL



# WHY MPEXCHANGE?

- 99.999% Service Uptime guarantee - 100% access to your email through our unique message continuity service
- Local Support - Manage Protect deliver 1st, 2nd and 3rd tier technical support dedicated to our suite of services
- Performance - minimised network latency & maximised processing capacity through high performance storage, and processing clusters accessed through redundant internet connectivity\*
- **SOC 2SM** Type 1 Compliant (report available)
- Data Sovereignty
- Unlimited Mailbox Size
- Lower TCO compared to on-premise Exchange
- AD Integration
- Company Disclaimer / Signatures (optional)
- Encryption (optional)

\* white paper available

# BUILT FOR BUSINESS - DELIVERED BY MSPs

- **FULLY COMPLIMENTARY MANAGED MIGRATION EXPERIENCE FREE OF CHARGE**
- Private label branding options
- Monthly, flexible billing / no minimum term or numbers. Easy to scale up and down
- Relationship - One Vendor, one bill, one API integration
- Real Time live provisioning
- Connectwise integration support
- iPhone/iPad Apps

## MPMAIL [ INCLUDED ]

- **Premium Email Filtering with localised filter rules**
- Industry leading Threat, Virus and Malware protection
- Full Message Continuity
- Sophisticated Quarantine Management with Intelligent Reporting (one-click release)
- 90 days quarantine & re-release
- Content and Attachment blocking
- Outlook Add-in
- Local Data Centres

## OUTLOOK BACKUP\* [ INCLUDED ]

- Backup Email, Calendar, Contacts and Tasks for each user
- Downloads/Uploads via FTP
- Flexible Retention Times
- Non-destructive restores
- Restore to any mailbox

\*2GB per mailbox pooled storage included. Additional storage can be purchased or backups can be exported.

## OTHER COMPLIMENTARY SERVICES [ INCLUDED ]

- Cloud File Server (2GB) - additional data optional
- SharePoint (1GB) - additional data optional
- Secure Web based Single Sign-On (unlimited apps)

## MPARCHIVE [ OPTIONAL ]

- 100 % Compliant email archiving
- Every email stored, searchable, accessible and secure
- 30 years unlimited storage
- Outlook Plug-in
- Local Data Centres

## O365 DESKTOP SUITE [ OPTIONAL ]

- Add Skype for Business
- Add Outlook
- Add O365 software (Business or ProPlus)

## INTEGRATED SERVICES

• **MPmail** • **MParchive** • **MPweb** • **MPAV** • **O365** • **O365 Mailbox Backup** • **Soonr** (Cloud File Sharing and Collaboration)

# MOVING MAILBOXES INTO MPExchange [ MIGRATION ]

Our Fully Managed Migration is available in two versions dependant on your existing environment, and is a fully complementary feature of the MPExchange service.

## MANAGED MIGRATION

Designed for organisations that are typically less than 100 users, your Manage Protect migration engineer will work with you through the steps of synchronising all of your existing contacts, distribution lists users and mailbox data from your existing Microsoft Exchange or alternate environment into MPExchange 2016.

The process can be optimised for poor bandwidth or multi-site connections, and includes support for incremental and staged migration to make your process as seamless as possible.

Objects Export

MailFlow

Migration

Cutover

Account Name: mycorporate1 • Account ID: 1510175 • Case: #43554 (SB) • Scenario: Exchange

Email Notifications are not sent [Edit](#)

[Tutorial Video](#) | [Objects Export](#)

Select Export Source

Address Book Export

Preview Active Directory Objects

All objects have now been exported. You may now modify them and select objects that should be created on your new account and deselect ones which should not.

Important:

- Please note that if you are importing public folders or distribution lists don't forget to select objects that are members of those distribution lists or have permissions on public folders. Otherwise distribution list members and public folders permissions will be transferred without these objects selected.
- All objects that should participate in Onboarding should be always checked in the column "Create Object".

For more information please use our [KB Article](#)

Enter Display Name or Email Address

Search

Download CSV file

Display Name	Primary SMTP Address	Type	Source Credentials	Create Object	Transfer Content
	Set primary SMTP address for all		Update from CSV	<input type="checkbox"/>	<input type="checkbox"/>
Raw Support	raw@manageprotect.com	user	ExMerge User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Info EveryCloud	info@everycloudtech.com.au	group	non applicable	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Rentals	rentals@pixna.com	group	non applicable	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Team MP	team@manageprotect.com	group	non applicable	<input checked="" type="checkbox"/>	<input type="checkbox"/>
SF Reports	sf.reports@manageprotect.com	group	non applicable	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Helene Eberle	helene@manageprotect.com	user	ExMerge User	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

## CROSS FOREST MIGRATION

A Cross Forest Migration is optimised for organisations larger than 100 users and delivers a truly seamless migration where the end user simply re-starts their Outlook without the need to setup new profiles or accounts in any way.

## BUSINESS GRADE

Business users don't have time to waste on spam, or rebuilding laptops because of viruses and spyware.

Business users need to know that they can access all of their emails quickly and easily whether it was sent last week, or 5 years ago.

Business users don't have time for unscheduled or scheduled outages - as a 20 minute outage of email, may mean the difference between being in business, and being out of business.

## 100% SERVICE LEVEL AGREEMENT

MPExchange provides a 100% Service Level Agreement of access to email services.

During any scheduled or unscheduled downtime of MPExchange our clients are able to access their email through a simple web browser interface.

Monthly Service Level Agreement compliance reports are available through our website.

## ABOUT MANAGE PROTECT

Manage Protect is an Australian business committed to making email and the internet a secure, safe, compliant and productive environment for businesses. We achieve this through our network of trained and certified partners across Australia & New Zealand.

Our suite of cloud-based managed services delivers true business grade, best-of breed solutions focused on making business use of the internet (email, web and messaging) simple, secure and reliable.

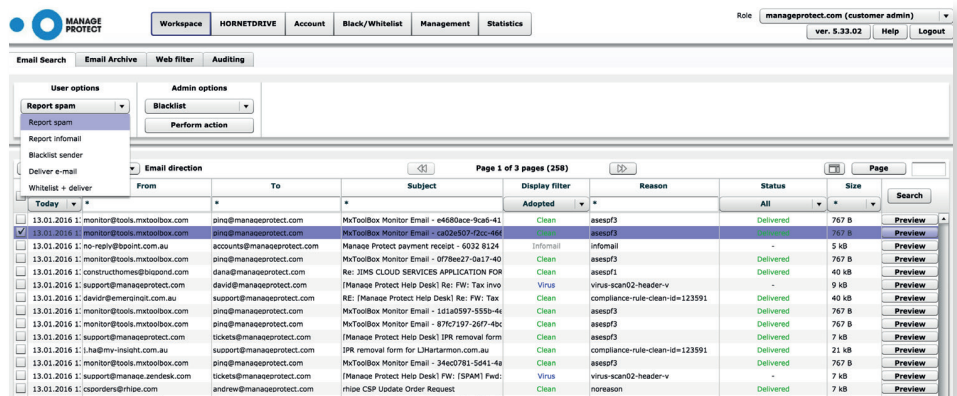
Manage Protect enriches our clients' experience of email and the internet, while providing risk mitigation and policy enforcement for CEOs and CIOs.

Organisations no longer need to purchase, deploy, and manage countless point products. Simply define your corporate security, control and compliance policies and then focus on other core areas of your business with the peace of mind that the internet, email and messaging services are fully "Managed" and "Protected".

## MPMAIL

### BUSINESS GRADE ANTI-SPAM, ANTI-VIRUS AND EMAIL MANAGEMENT

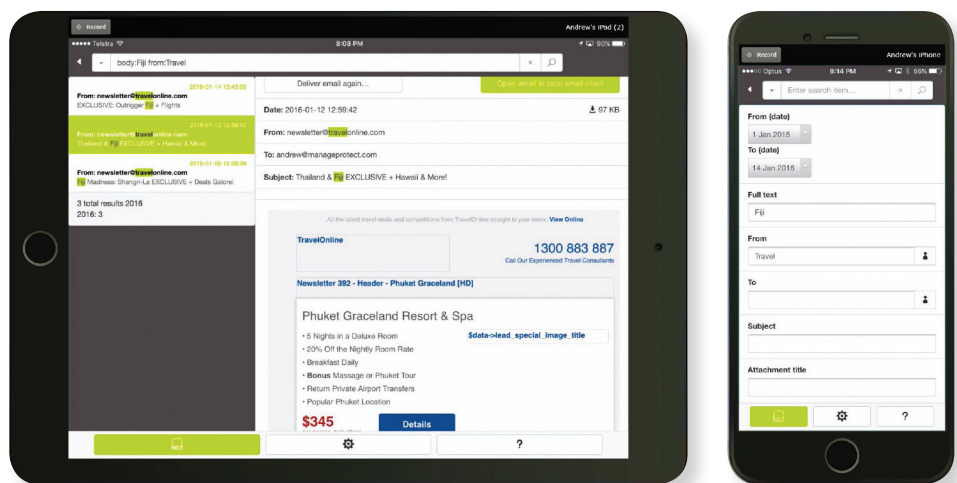
MPmail delivers true business grade threat and spam protection to quarantine the latest fast breaking threats and viruses. MPmail also provides another layer of redundancy by keeping a rolling copy of your last 90 days of emails which can be replayed at any time into your mailbox, and accessed independently of MPExchange.



## MPARCHIVE

### COMPLIANCE BASED ONLINE EMAIL ARCHIVING

MParchive delivers 30 year, scalable and secure storage coupled with seamless access and recovery of every email sent or received by your organisation without having to worry about messy PST files, DVDs or complicated retrievals from backups.



## OUTLOOK

### EMAIL FILTERING ADD-IN

Manage your Spam & Quarantine with one click within Outlook

- Report an email as spam
- Report an email as Infomail (Newsletter)
- Blacklist an email sender
- Whitelist an email sender
- Request Spam Quarantine Report on demand

### EMAIL ARCHIVE ADD-IN

Access all of your email archive from within Outlook

